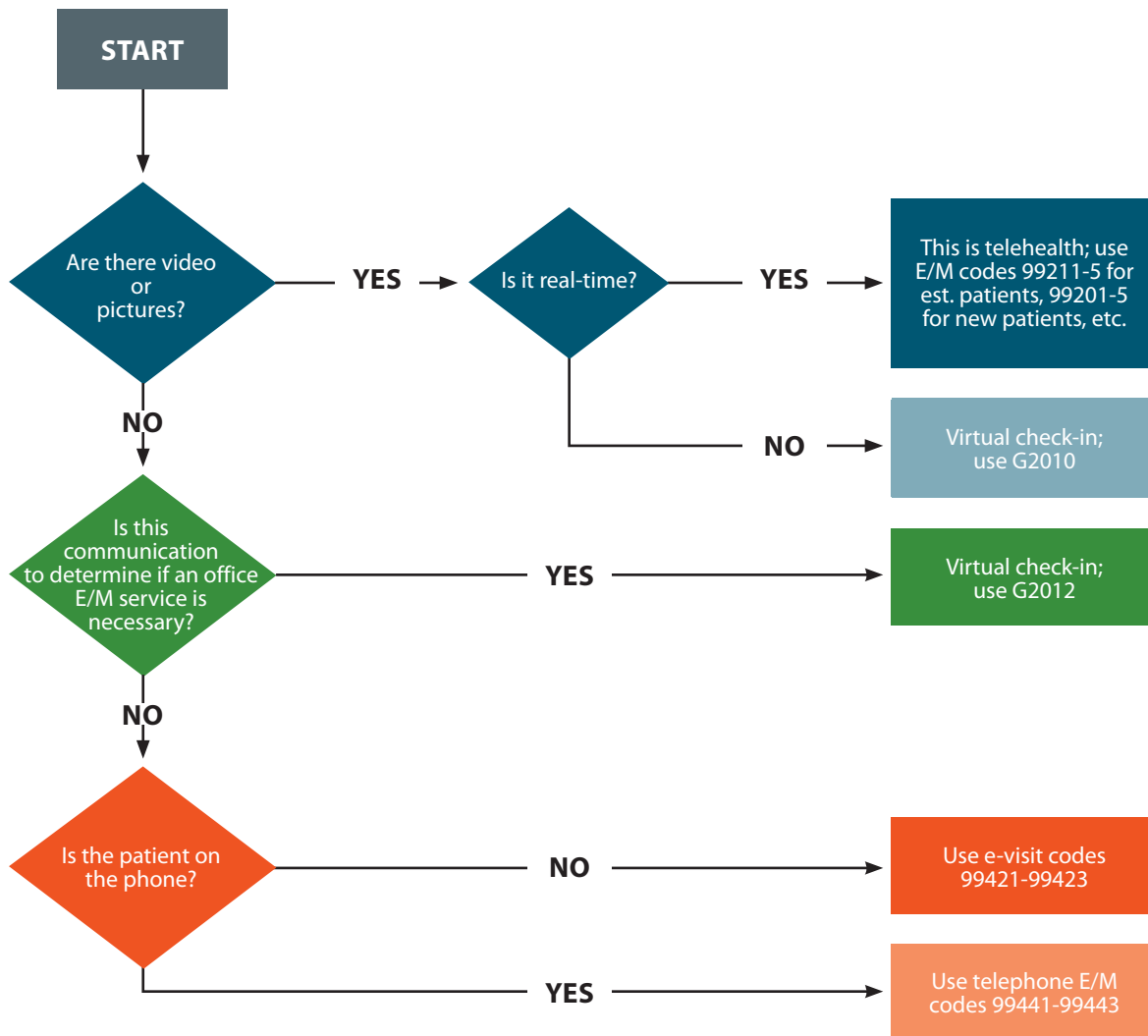


VIRTUAL VISIT ALGORITHM



NOTE: CPT codes for telephone services (994411-994433) are not covered by Medicare but may be covered by some private payers. You can find a list of covered services here: <https://www.cms.gov/Medicare/Medicare-General-information/Telehealth/Telehealth-Codes>. For more information, CMS has put together a toolkit for primary care practices: <https://www.cms.gov/files/document/general-telemedicine-toolkit.pdf>.

Developed by James Dom Dera, MD, FAAFP. Source: A virtual visit algorithm: how to differentiate and code telehealth visits, e-visits, and virtual check-ins. FPM in Practice blog: https://www.aafp.org/journals/fpm/blogs/inpractice/entry/telehealth_algorithm.html. March 24, 2020.